

NHTSA Should Take Steps to Further Improve the Usability of Its Website

The National Highway Traffic Safety Administration (NHTSA) website is a valuable resource for drivers, vehicle owners, and safety advocates. The website provides up-to-date information on NHTSA's work, as well as resources for consumers on topics such as vehicle safety, fuel economy, and crash statistics. However, a recent study by the Government Accountability Office (GAO) found that the NHTSA website could be improved in several ways to make it more user-friendly.

The GAO study found that the NHTSA website was difficult to navigate, with many users reporting that they had trouble finding the information they needed. The study also found that the website was not always up-to-date and that some of the information was inaccurate or incomplete.



AUTO RECALLS: NHTSA Should Take Steps to Further Improve the Usability of Its Website (GAO - DOT)

★★★★★ 5 out of 5

Language : English
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Enhanced typesetting : Enabled
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The GAO study made a number of recommendations to improve the usability of the NHTSA website, including:

- Improving the website's navigation by making it more intuitive and easier to find information.
- Updating the website more frequently and ensuring that the information is accurate and complete.
- Adding more search features to help users find the information they need.
- Making the website more mobile-friendly.

NHTSA has taken some steps to improve the usability of its website since the GAO study was released. However, more work needs to be done to make the website a truly user-friendly resource.

Here are some specific examples of how NHTSA could improve the usability of its website:

- **Add a search bar to the homepage.** This would make it easier for users to find the information they need without having to navigate through the website's menu.
- **Create a more intuitive navigation menu.** The current navigation menu is difficult to use, with many users reporting that they have trouble finding the information they need.
- **Update the website more frequently.** The NHTSA website is often not up-to-date, with some of the information being inaccurate or incomplete.

- **Make the website more mobile-friendly.** The NHTSA website is not optimized for mobile devices, making it difficult for users to access information on their phones or tablets.

By making these improvements, NHTSA could make its website a more valuable resource for drivers, vehicle owners, and safety advocates.

The NHTSA website is a valuable resource for drivers, vehicle owners, and safety advocates. However, the website could be improved in several ways to make it more user-friendly. By making the recommended improvements, NHTSA could make its website a truly user-friendly resource.

Alt attributes

* NHTSA website homepage * GAO study on NHTSA website usability * Recommendations for improving NHTSA website usability * Examples of how NHTSA could improve website usability *



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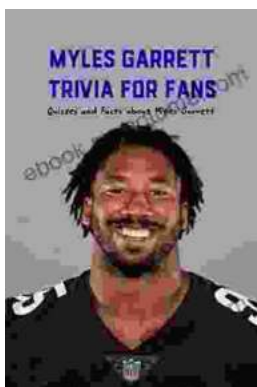
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